



When you decided you want a puppy from us you will need to look on our website and see where we are at in our planning. It is wise to start early in your quest with us. The process goes like the following sections.

#### PAGE 1 SEC 1

### **APPLICATION PROCESS:**

FIRST YOU MUST FILL OUT AN APPLICATION AND SUBMIT IT TO US. We do not care if you have three dogs from us we still need a current application for the dog you desire. We keep a file for each litter and each person must have their information in that file on an application that may be viewed on hard copy

You must go on our website and find the application page. Print off the application and fill it out. Scan it and send back PDF or j-peg. We will review the application and notify you email or a phone call that you may deposit for the litter.

When we speak to you and tell you to send a deposit it is important not to wait more than a day or two to do so. Many buyers assume that they are the only interested parties in a puppy and if you wait your deposit is in order with others by the date we receive your deposit and it is deposited successfully in our account. At that point you are in line for a puppy.

#### PAGE 1 SEC 2

### **DEPOSIT PROCESS:**

Deposits are due once the application (deposits are non refundable) is filled out and you have been notified that you may deposit Deposits are (\$500.00) Dollars and hold your puppy till the second week of life birth date.

Deposits may be made one of two ways. Zelle direct bank deposit or Personal check sent priority to us. A check and snail mail may find your check missing or lost. A priority sent mail with a check will track your postal item.

If you use **Zelle** the deposit is almost always immediate unless it is not a business day or a work day. Those take a couple of days. As always your place in line is dependent on the time frame that your money deposits.

We will take a puppy off availability if you:

- + give us a photo and the tracking number of your mail with your deposit check in the envelope
- + if you use Zelle to deposit your money in to our account

Other wise the puppy will remain available. Too often buyers make a verbal commitment but back out for a reason. We can't thwart the availability of a puppy based on a verbal agreement.

If you want to Zelle you may **ask us for our Zelle number** and we will give it to you provided you have an approved application in place and we have instructed you that you may deposit.

**WHEN SENDING SNAIL MAIL PLEASE CHOOSE PRIORITY MAIL AT THE UNITED STATES POSTAL SERVICE**

**MAKE OUT CHECKS TO:  
"BAJORON BOUVIERS"  
PO BOX 496**

#### PAGE 1 SEC 3

**WILDWOOD, MO 63040**

### **REMITTANCE FOR PUPPY PROCESS:**

The deposit (**deposits are non refundable**) holds your puppy till the second week of life birth date. The remainder of your puppy remittance is due from the second week of life birth date to the third week of life birth date. After which your payment is late. Please be prompt in your payments as our vet has a policy of pay as you go not a billing situation.

You will be quoted the total. If you do not send in proper funding you will be considered in a form of default if you do not communicate when we reach out to you to correct the situation. It is our policy that all remittance for puppy is paid by the last day of the 2nd week birth date and the last date being their third week birth date, after which you are in default. We will send out three emails which we have already established that you are receiving from our ongoing communications. Failure to response will see us possibly selling your puppy. Should this scenario play out **YOU WILL NOT RECEIVE YOUR DEPOSIT**. If we have to resell your puppy any refund you may realize from this will be docked for services rendered to cover our costs in this effort. Once the litter is sold and we can establish our costs we will send you a check.

Pricing is based on care (both Dam and puppies), procedural costs, all materials, products, professional procedures and upbringing of puppies and Mom during the ENTIRE process. Our puppy prices are not based on show versus companion or boy versus girl, fawn vs black. All dogs require the same because they take the same love, medicines, vet care, and products to bring them to each and every new client.





## PAGE 2 SEC 1

### **NAMING PROCESS:**

Each litter has a chosen theme. This theme is reflected in the name of the individual dogs. For instance the "Sports Car Litter" You will be instructed to create a name that is 35 characters long inclusive of the spaces. The name must start with our kennel name, BAJORONS. thus a name like **Bajorons Maserati dressed in Gold** call name (the day to day name you call you dog and what I make files for your dogs microchip and your contact information: Call name "**MAZE**"). Please do not change your dogs name as this messes up the file and our ability to track you or save your microchip information in case of an emergency. Your name is due by the end of the 4th week and we reserve the right to name your puppy and also use the same in the AKC registration process.

## PAGE 2 SEC 2

### **TRAVEL FOR PUPPY PROCESS:**

The fourth week of life we need to plan the mode of delivery of your puppy and it needs to be paid for by the end of the fourth week which is marked by the fourth week birthday and ends the day before the 5th week birth date.

There are 6 modes of delivery possible:

- Drive in and pick up (no charge)
- Drive in and fly out (Charge)
- Fly in drive to us and fly out (charge)
- Fly in and drive out (no charge)
- Fly in and we meet you at the Airport ( A charge) (B Charge)
  - A. We meet you with our small crate you bring all the necessary items to travel with puppy: sherpa, puppy pads, wet wipes, toys, zip locks for messes to throw away, collar, lead, paper towels
  - B. We meet you with our little crate and then we purchase all the necessary items for you to travel with your puppy
- Cargo ship (Charge)

Puppy pick up is from 7 weeks on. Natural eared puppies are available for pick up from 7 weeks on. Puppies receiving cropped ears will be released once their ears have had sutures removed. This is usually 13 days past crop procedure. You will be notified of the dates that pick up will ensue and at the beginning of the week of their 8th birth day to the end of that week is the time frame that we need you to pick up your puppy.

Shipping costs change constantly. We do not quote a ship cost till we hit the end of the 3rd week of life. We also advise you NOT to try to figure out how much it costs to ship. There are many factors that we must accommodate for our quote. When you ask in the beginning of the puppy purchasing process "How much will it cost to ship my puppy?" We can only tell you what it has cost in the past. This reporting how much it cost in the past is in no way accurate for your situation. It may change and Bajoron is not liable for our quote to be higher than the dollar amount we told it was in the past.

Now if you have chosen a mode of shipping like cargo and you want to change we can refigure the amount but if it increases vastly from a pick up to a cargo, We will inform you that you are liable for that increased dollar amount incurred payable prior to ship via Zelle or check sent Next day priority. A vastly increased time that we must keep the puppy will increase the shipping costs and the items purchased. We will inform you of this but will not carry the burden of the cost increases as a result of your choice alterations. We apologize for any inconvenience or cost this may see your realizing.

## PAGE 2 SEC 3

### **EXTRA CHARGES PROCESSES:**

Asking Bajoron to hold your puppy longer than the dates given will result in a boarding fee of 25 dollars a day plus vet charges for shots and other items needed during that period of time. This charge may be Zelled in to our account prior to the boarding or a check sent prior to the boarding We do not accept cash upon pick up nor a check that is not cleared 2-3 weeks prior to pick up.

We are NOT a kennel and can't board your dog for a long time. Just like a boarding facility we have cost incurred during this time and you the buyer will assume those cost.

NOTE: IF YOU CHOOSE TO DELAY YOUR DELIVERY OF YOUR PUPPY AND WISH TO CARGO SHIP IT IS ADVISED YOU COME PICK UP AS THE CRATE WILL BE LARGER AND THE COSTS MUCH HIGHER FOR THIS SERVICE.





**PAGE 3 SEC 1 (DEFAULTING)**

**DEFAULTING:**

On the purchasing process before we go in to a c . . . . . on is not favorable. Unlike any other business or consumer need Puppies like food have a born on date and a shelf life that needs to be adhered to. Food is expected to be healthy not spoiled or past the due date. Puppies by their title are young dogs that grow and require ongoing care (unlike perishable foods) Therefore once a consumer starts the process of buying a puppy and the provider has expected the buyer to complete the process it is imperative that everyone that is part of the process do that which they are expected to make it a pleasant and smooth experience. Through the years we have encounter many different scenarios of default and we have addressed these scenarios and the ramifications of each. . . . .

**PAGE 3 SEC 2 (DEFAULTING)**

**DEFAULTING DURING THE ANY OF THE PROCESSES:**

There are the various defaulting situations that we have experienced or can see happening:

- You deposit and then disappear
- You pay for your entire puppy and then disappear
- You deposit and then decide to not follow through
- You pay but decide to not follow through
- You do not send in your remittance on time but still want puppy
- You do not sign your contract or refuse to do so
- You disappear after paying for deposit, remittance and shipping
- You disappear after paying for deposit, remittance and shipping and we have planned ship date
- You refuse to/ or cannot communicate at any point
- You have some sort of situation that sees you not wanting puppy after your experience and you have paid for puppy, shipping (or not) and we have a ship date and are literally planning meeting you in just days.

**PAGE 3 SEC 3 (DEFAULTING)**

**DEFAULTING DURING THE ANY OF THE PROCESSES: Continued:**

We have put in to words what will happen during each of the default issues below :

**There are the various defaulting situations that we have experienced or we can anticipate occurring:**

**-You deposit and then disappear**

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ever comes first) provided you pay for your puppy in full before you do so. You will also need to have a current application on file if your application is more than 6 months old and or we cant find your application readily. (deposits are non refundable)

**PAGE 3 SEC 4 (DEFAULTING)**

**- You pay for your entire puppy and then disappear**

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ever comes first) provided you pay for your puppy in full before you do so.

You will also need to have a current application on file if your application is more than 6 months old and or we cant find your application readily. (after two subsequent litters Bajoron will not be responsible for monies left with us)

**PAGE 3 SEC 5 (DEFAULTING)**

**- You deposit and then decide to not follow through (deposits are not refundable)**

**PAGE 3 SEC 6 (DEFAULTING)**

**- You pay but decide to not follow through**

**-You want your money back and no longer want your puppy**

Deposits are not refundable

Main body of the remittance will have 50% of those funds deducted for administrative costs, resale, additional medical care incurred as puppy awaits resale, Shipping is non refundable at any percentage amount.

While you will receive monies back, you agree that your late cancellation of this process puts all involved in an unfortunate situation that costs us monies we did not anticipate for nor budget for, thus leaving you responsible to cover these expenses that you will cover with the remittance you provided. As in disappearance, monies left for more than a month without notification to refund is not Bajoron Bouviers responsibility. If you want a puppy from a subsequent litter you need to notify us as well. You will be put on the list below the other names on the list for a puppy at that point. If a new application is necessary you will be requested to fill out a new application. If a price increase has occurred in the time you decided to walk away from our reservation process, you will be made aware of the increase price and you will need to pay that amount with the submission of your new application. If you are notified of an available puppy and you again decid to leave the process, Your total remittance plus increased cost will not be refunded and our relationship will not longer continue.

**PAGE 3 SEC 7 (DEFAULTING)**

**- You do not send in your remittance on time but still want puppy**

We will notify you of the default. we will give you a time frame in which to respond. Failure to do so will be subject to loss of deposit, some of your remittance (if applicable) and you will accept our decision based on your specific situational details we are evaluating for our decision.





#### PAGE 4 SEC 1 (DEFAULTING)

**- You do not sign your contract or refuse to do so**

We will notify you of the default. we will give you a time frame in which to respond. Failure to do so will be subject to loss of deposit, some of your remittance (if applicable) and you will accept our decision based on your specific situational details we are evaluating for our decision.

**NO PUPPY LEAVES BAJORONS CUSTODY WITHOUT A VALID SIGNED CONTRACT.** We send out contracts about one week prior to shipping or personal pick up. We sincerely hold this rule and will not budge on the need for a contract in place prior to pick up or ship.

#### PAGE 4 SEC 2 (DEFAULTING)

**- You disappear after paying for deposit, remittance and shipping**

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ever comes first) provided you pay for your puppy in full before you do so. You will also need to have a current application on file if your application is more than 6 months old and or we cant find your application readily. (deposits are non refundable) (after two subsequent litters Bajoron will not be responsible for monies left with us)

#### PAGE 4 SEC SEC 3 (DEFAULTING)

**- You disappear after paying for deposit, remittance and shipping**

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ver comes first) provided you pay for your puppy in full before you do so. You will also need to have a current application on file if your application is more than 6 months old and or we cant find your application readily. (deposits are non refundable) (after two subsequent litters Bajoron will not be responsible for monies left with us)

#### PAGE 4 SEC 4 (DEFAULTING)

**- You disappear after paying for deposit, remittance and shipping and we have planned ship date**

You will be allowed to reserve on a subsequent litter (for one year from date of deposit OR two subsequent litters have been produced which ver comes first) provided you pay for your puppy in full before you do so. You will also need to have a current application on file if your application is more than 6 months old and or we cant find your application readily. (deposits are non refundable) (after two subsequent litters Bajoron will not be responsible for monies left with us)

#### PAGE 4 SEC 5 (DEFAULTING)

**- You refuse to communicate at any point**

We reserve the right to end the buying process at any time in the process. We are not liable for any costs or damages that you feel you have incurred. We expect you to answer emails same day or next day. We expect you to answer your phone, call us back ASAP, keep us informed if there is a problem. If you decide that you do not need to speak to us, that is considered a default situation. (see above)

If after receiving the puppy you do not communicate we also reserve the right to maintain AKC paperwork in our names. Communication is important and ongoing. You are expected to maintain that ability throughout the process and beyond.

#### PAGE 4 SEC 6 (DEFAULTING)

**-Tail end default:**

**If you have paid for your puppy both deposit and full amount and shipping (or no shipping) and for what ever reason that has come up in your world:**

**You want to delay your puppy delivery** and want to wait for the next litter, we will allow you to leave your remittance and at that point you have a year to jump back on board. You must tell us that you are ready and then you wait for the next litter. If the next litter has seem pricing increased you may have to pay additional monies to secure this puppy. You need to understand that all our products, services and items that make up the cost of puppy does not stay stagnant it increases periodically and you agree to absorb those additional costs before promise the puppy to you.

**You want your money back and no longer want your puppy**

Deposits are not refundable

Main body of the remittance will have 50% of those funds deducted for administrative costs, resale, additional medical care incurred as puppy awaits resale, advertising costs and time, total remittance you applied to shipping is non refundable,

While you will receive monies back, you agree that your late cancellation of this process puts all involved in an unfortunate situation that costs us monies we did not anticipate for nor budget for, thus leaving you responsible to cover these expenses that you will cover with the remittance you originally provided.





## PAGE 5 SEC 1

### EAR CROPPING WARNING:

Our vet has cropped many ears over the years. We offer this service but do not guarantee that your puppy will survive this surgery. If your puppy does not survive surgery we are not responsible for this loss. (We have NEVER LOSS A DOG DUE TO DEATH FROM THIS PROCESS, but there is always a first time). Your puppy is screened for heart murmurs prior to the process and so any issue would be clearly something beyond our control. If you choose this process we offer you another puppy from a subsequent litter but not refund the money for the first puppy. If we can't provide a puppy, we will offer you 50% of your total remittance you paid for the puppy.

I (Person who signs Application) and has chosen Ear Crops as a procedure to be carried out on my puppy that I have purchased from Bajoron Bouviers

I UNDERSTAND that all reasonable against be precautions against injury, escape, or death of the animal you have with Bajoron waiting for delivery, will be used however, I also understand and that certain inherent risks are involved in the carrying out of any medical procedure or handling of an animal, which are beyond the control of the person/s involved. In the absence of gross negligence, I thoroughly understand that I assume certain risks and will not hold Bajoron Bouvier or the Vet clinic, its employees, or agents liable or responsible in any manner or circumstance for these risks. I authorize the use of appropriate anesthesia and pain relieve medication as needed before and after the procedure. If, in the course of treatment, a condition is discovered which requires medical attention or an additional procedure, IV fluids, the attending veterinarian may . in his/her discretion, perform such procedures. We will perform a physical examination on your pet before administering anesthesia and performing surgery and he or she should do fine. Potential owner assumes all liability for the choice of ear crop and will not hold anyone responsible for this choice

## PAGE 5 SEC 2

### DELIVERY OF PUPPY:

You will not hold Bajoron responsible for your puppy being delivered safely. No matter the mode of delivery, ground ship, air cargo, or Any form of delivery is not our responsibility. We have made an effort to secure the best mode of delivery if air cargo, you will contract ground shipping, but after the puppy leaves our hands we can't control the situation. If you find that the delivery is not sufficient or what you thought you will seek reimbursement from the provider NOT us. As always personal pick up is suggested.

## PAGE 5 SEC 3

### CONTRACT THE PROCESS:

#### CONTRACTS:

-Depending on your situation that you will have with this dog, breeding, non breeding, etc you will have a contract. The contract will be sent to you after the date of delivery is in place, the delivery is paid for and we have about a week or two (depending on our (Bajorons) schedule. **Contracts must be signed or puppies are not shipped**, delivered or transfers are not completed. You will be given the contract via email and asked to sign it, print your name and date it. A subsequent request will be reiterated and if refused or delayed default is considered to be the case at that point. If you the buyer refuse to sign your contract, (deposits are not refundable) if ears are not cropped a large portion of your remittance is not refundable, and upon resale depant halt ending on the sale you will receive a portion of remaining puppy remittance back (we will charge for time spent and additional services. You agree to not hold Bajoron Bouviers responsible for your choice in this matter. Not signing the contract cthe entire agreement. You will be sent the contract and we will keep track of the number of times we have alerted on the need to send in the document. After two phone calls and three emails you are considered defaulted and should we need to we will resell your puppy. if we have not done some services the extra amount it takes to bring this puppy up to speed as previously mentioned will result in additional charges. we will not notify you past five emails that this is happening. We will not meet you at the airport nor cargo ship puppy if you do not follow through. Defaulting at any juncture is never a pleasant experience.

## PAGE 5 SEC 4

### Total forfeiture of funds and Liability to Bajoron:

-Depending on your situation if you threaten, or try to do any act that is deemed threatening to Bajoron we reserve the right to cease any and all contact with you as a buyer. Review of monies left will be individually specific in nature and will be reviewed by us for the validity in each clause set forth in this agreement and the application you have signed. While we are patient, we have had occasion to test our patience and give us cause for alarm in others actions.

## PAGE 5 SEC 5

### TRAVEL EXPENSES THE PROCESSES:

#### Travel expenses process:

-You MUST when making flight reservations take into consideration that something can happen to unexpected delay or stop the puppy buying process all together. We can't anticipate this reason but for this purpose and reason you must make flight reservations that are able to be canceled without you realizing cancellation ramifications in terms of money and loss of your reservation. Bajoron will not be held responsible by you for this situation. Nor will we reimburse you for any money you pay for a reservatin or car rental that you can not follow through on. We can't foresee what can and may happen but you must protect yourself when making reservations of all types for a puppy pick up.





## PAGE 6 SEC 1

### **PUPPY CHOICE**

While many breeders allow the buyer to choose a puppy that they feel fits them, That is not what we do at all. We watch these puppies from the time they are born to the time we choose a puppy for each buyer and we know their ins and outs (personalities). We have seen the puppies that went before them from a similar if not an identical breeding and know how each puppy turned out. Therefore it is not a safe bet that a person can walk in and “know” which dog is for them. We ask that you tell us what made your last dog special, the qualities you desire and we then try to match that same set of qualities and personalty to match your desires in a puppy/dog. We have successfully chosen therapy, assistance, emotional support, guard, herding, show, obedience, agility, and companion dogs for over 35 years for our clients. We take this process seriously. Even when we choose a puppy from another breeders litter we always enlist their opinion as to the puppy we feel is best for us because just like us they have seen each puppy and know their personality better than we do. Yes we can see certain qualities but the breeder knows best . . . ALWAYS.

Yes you can come see your puppy when you pick up but we

do not allow you to handle and pick up the other puppies at all. Past experience of respiratory illness from a similar situation and our colleagues reported scenarios of puppies falling ill has given us knowledge and experience that we learned from. We do not wish to revisit the past, If you had a puppy with us and a family came to pick up their puppy but transferred illness to YOUR puppy you would not be happy. Therefore please respect this caution and understand our policy.

## PAGE 6 SEC 2

### **TAIL DOCKING AND DEW CLAW REMOVAL PROCESS:**

ALL DOGS AT THIS POINT ARE DOCKED AND DEW CLAWS REMOVED. PLEASE DO NOT REQUEST OTHER WISE.

## PAGE 6 SEC 3

### **PUPPY REGISTRATION PROCESS part A:**

Bajoron is an AKC Bronze Foundation Breed of Merit. We helped The AKC start the program in 2010. We try to register each and every dog we produce. We health test all dogs that we use in our program.

Your registration and Paper work will come to you after you receive your puppy. via the mail frm the AKC. This takes about 2-4 weeks. If you have an opinion that you want to breed or show, Bajoron will own your dog in the eyes of the AKC. Bajoron will hold the registration paperwork with you receiving a copy minus the certification date. You will remain the physical owner of the dog. All other puppies come with a limited Registration.

If you are wanting to do dog sport or conformation in Canada or Mexico, we will fill out the paperwork, you will send us a check for the registration in that club what ever funds are necessary to do so in your currency and from your bank. You write the check to the club and we will put it in our envelope and send with the registration papers. We will then register the dog so that they are able to compete in that arena. It will be the same situation as the American Kennel Club registration.

## PAGE 6 SEC 4

### **PUPPY REGISTRATION PROCESS part B:**

If for any reason you get your limited Registration and have second thoughts about the fact you have a limited and now want a Full Registration, You may sign the back of the Limited and send it with a check to us for the amount that it takes to register your dog as a full registration. We will complete the process and will do it in the manner described in Puppy Registration Process Part A. Please check the AKC site to confirm the cost before writing your check made out to Bajoron Bouviers. We will send you the registration as described above.

## PAGE 6 SEC 5

### **PUPPY REGISTRATION PROCESS part C:**

When you go home with your puppy, We want an ongoing dialogue that will express how the situation and with your dog is unfolding. If we do not hear from you and have a number of emails that express satisfaction and joy we will hold o ffon registering your puppy. We will write you and try to get you to convey that all is going well. If you do not communicate then we will register the puppy in the Eyes of the AKC to Bajoron and make it a full registration that will remain in our name. If we have to have the dog shipped back to us or have someone come pick up because you are not happy, The registration will be easily transferred to its new owner and we will not have to wait on your mailing these documents to Bajoron for a re-home.

## PAGE 6 SEC 6

### **PUPPY PICK UP AND DELIVERY:**

-You need to go to the vet in the first 48 hours from transfer from Bajorons /Co breeder/ representative after shipping, picking up personally, airline that the dog is healthy. Please keep your dog of grass and areas that many dogs use as this can transfer illness or disease to your dog. transfer personally, or a friend picking up puppy. We want you vet to confirm that the puppy is in good physical condition. This will indicate officially

## PAGE 6 SEC 7

### **PUPPY PICK UP AND DELIVERY:**

WE WANT YOU TO PICK UP YOUR DOG PERSONALLY IF AT ALL POSSIBLE. IF THAT IS NOT POSSIBLE, WE CAN HAVE SOMEONE COME AND VIEW THE LITTER FOR YOU IN PERSON. YOU MAY ALSO ASK A FRIEND THAT IS IN OUR AREA TO DO THIS FOR YOU. WE CHOOSE THE SPECIFIC PUPPY YOU WILL GET. WE DO NOT ALLOW PEOPLE TO VISIT BEFORE WE ADMINISTER SHOTS.

RECENTLY THE USDA ENACTED A LAW THAT GREATLY RESTRICTS BREEDERS FROM BREEDING HEALTHY DOGS. WHAT WE MEAN IS THAT IT LIMITS BREEDERS ABILITY TO HOUSE MORE THAN FOUR FEMALES SHOULD THEY WISH TO. WE DO NOT HAVE MORE THAN THREE BREEDING FEMALES. WE ARE CONSIDERED A WORKING DOG BREEDER., BUT STILL WISH TO LET YOU KNOW WE DO COMPLY AND HAVE THE NICEST HOME IN WHICH TO RAISE AND BREED OUR DOGS. WE STRIVE FOR EXCELLENCE IN ALL WE DO. BAJORON RAISES AND BREEDS BOUVIER DES FLANDRES, WHICH IS INHERENTLY A WORKING BREED. MANY PEOPLE WHO CALL ARE LOOKING FOR A DOG THAT IS PROTECTIVE AND FORMIDABLE THAT WILL BOTH BE A DOG THAT THEY CAN HAVE IN THEIR HOME OR OFFICE OR BOTH. WHILE WE DO NOT LIKE HAIR TRIGGER TEMPERAMENTS THAT ARE A LIABILITY TO YOUR LIFE AND YOUR WORK, WE LIKE A DOG THAT WILL BE A VIGILANT WORKER. THEREFORE WE CONSIDER OURSELVES AS “WORKING DOG PRODUCER” . OUR BOUVIERS ARE ALSO ASSISTANCE, THERAPY AND SUPPORT DOGS.